

Hello I am an independent contractor video phone installer for hard of hearing and deaf people. Please adopt the appropriate rate and regulatory requirements to ensure full access and quality services to VRS. Research is very important, because sometimes we see choppy video while we use VRS. If we can get clear, smooth transmission, this would save us a lot of time because this would reduce unnecessary repetition and misunderstanding. I recommned all cable/dsl provider raise minimum 384 kbps upload for video conferencing to get better picture and cost lower to \$40. Thanks.